Greetings, Friends!

As the Wartburg community moves forward with a hybrid chapel style of gathering, we are creating a digital hospitality role for each service. The role can be viewed as a combination of an usher and assisting minister as they guide the assembly online through a worship-centered experience. Below are many of the practices we have found to be helpful.

1. After the bulletin is sent out, the digital hospitality person checks the bulletin for attentiveness to the needs of the online cohort, such as page numbers and availability of hymns. Imagine the service from the perspective from an online worshiper, making sure the bulletin is proactively hospitable.
2. Please post the link to the bulletin into the chat room at least three times, once when you enter the room, again during the prelude, and again during the first set of spoken words. If you see people come in after worship begins, please feel free to post it again.
3. Engage in chat by greeting people as they enter the worship space to facilitate conversations. Participate in chat to address needs as they arise.
4. Invite people to share their prayer requests during the prayers of intercession. For example, "for what all do we pray?"
5. If the passing of the peace is shared in worship, lead salutations of peace in the chat as well.
6. Offer a farewell at the end of service. For example, at the end of many services, Dean Nessan would say, "Shalom, friends." Please remind the assembly to remain for the announcements.
7. For immediate actions that need to be resolved like sound, camera angles, internet connectivity, DM the Digital Sacristan in Zoom.
8. For improvements or adaptations with a goal of improving the digital worship experience, please email either Digital Sacristan and the Dean of the Chapel.